

## CAROL NOAKES

**Job title**

Voice & Communication Coach



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### PROFILE

Carol Noakes specialises in coaching and developing public speaking, presentations and confident communication with groups and individuals across the sectors. At Central she is involved with the short course and business programmes, and with Knowledge Transfer. She designs and delivers programmes using interactive role-play and forum theatre for team development and communication. She also teaches voice skills for performance to acting students, and professional actors' voice production. Carol has wide experience in forum theatre, applied improvisation and interactive skill practice using professional actors. She is an Insights Discovery practitioner, for group and individual awareness and growth.

Carol is committed to working creatively and innovatively to support effective and rich communication in all its aspects, formal and informal. She has extensive experience of facilitation, learning and development, and arts based work in the private sector (large corporations and small business) and public sectors (social services, community organisations, probation, education and government).

Carol holds an MA in Voice Studies from The Royal Central School of Speech & Drama. She is the Visiting Lecturer for The Royal Central School of Speech and Drama Short Course and Business Unit, and a voice coach for TV and theatre.

Carol's previous clients include; Twitter, NHS, Cognizant, General Mills, Volkswagen Group (VW), University College London (UCL), AXA Insurance, Orange, The Foreign Office of the British Government, Credit Suisse, Virgin, National School for Film and Television, HBOS, Channel 4. Over the last six months she has delivered workshops for NHS Chelsea & Westminster, Abbott Nutrition, Cognizant, Kings College London (KCL), Open University (UK), Gilead, UK Export Finance and Teach First etc.

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### RESEARCH AREAS

Voice training for Doctor's Communication (St John's Hospice).

Voice and communication training for the NHS (Chelsea and Westminster Hospital).